

February 2nd Meeting

Managing expectations can help reduce conflict and produce high powered business results

Alicia McLain joins us from Operational Innovations. She is a specialist in operational efficiency for businesses, large and small. She is notably skilled at problem analysis, crafting a vision, communicating it and executing it to a successful completion.

Ms. McLain will teach us B.A.R.T— how managing expectations for yourself and others can help reduce conflict and produce high powered business results
In this presentation you will learn:

- What is BART?
- How mismanagement can lead to conflict
- Understand interpersonal conflict
- How you can use redirection as a tool to produce gain
- Get back on the BART!



The Soaring Eagles are a Best Practices ABWA chapter in North San Diego County. We are the “organization of choice” for businesswomen and entrepreneurs interested in connecting through networking, professional development and career advancement.

Where: Cocina del Charro

890 W. Valley Pkwy
Escondido, CA 92025
Ph: 760-745-1382

When: Thurs, Feb 2nd, 2012

Time: 6:00 pm—8:30 pm

Cost: \$28 guests/\$23 members

1st time guests get free raffle tickets!

Soaring Eagles, Escondido Chapter

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RSVP BY 01/30/12 to:
Lori Schindler 909-744-0115 or
Sue Puffet 760-822-2242